

# Group Standards

*"This week I will initiate a process for getting our group to agree on standards for business development (group commitments, client service standards, etc.)."*

| ACTION | WHO | WHEN |
|--------|-----|------|
|        |     |      |
|        |     |      |
|        |     |      |
|        |     |      |
|        |     |      |
|        |     |      |

© 2009 David Freeman Consulting Group, All Rights Reserved.